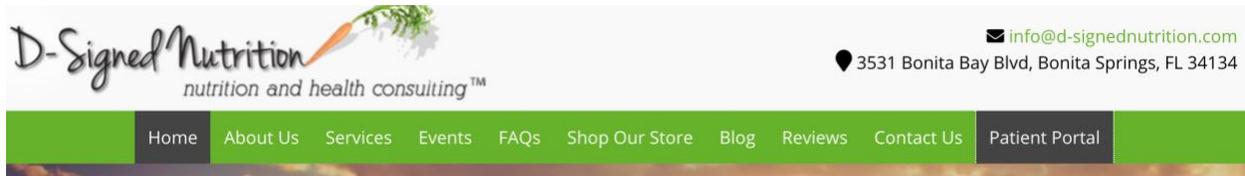
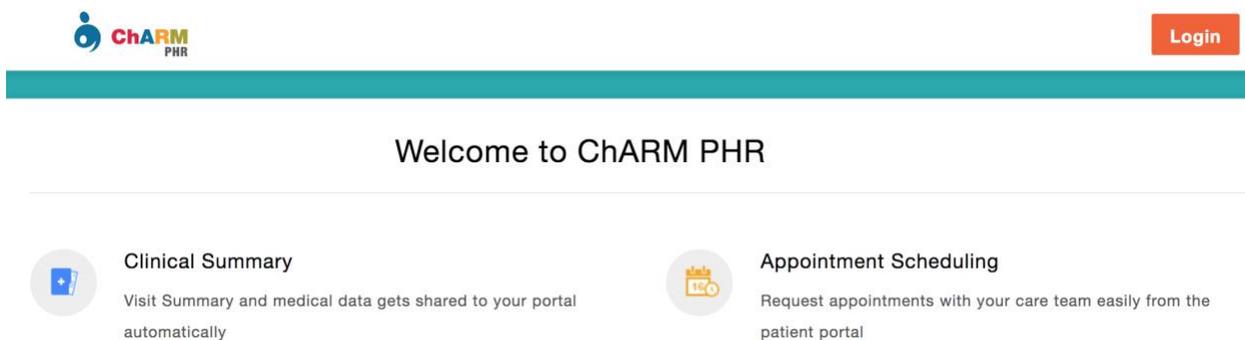


How to Reset Your Password for Charm

1. Go to our website www.d-signednutrition.com and click on “Patient Portal”



2. At the welcome page click on the orange button “Login”



3. Enter your email address and click on “Forgot Password?”



4. On the next screen enter the code word given (case sensitive) into the space below it and click “Request”



Type the word given above

5. When you see the message below click “Submit”

How would you like to reset your password?

- Email me a link to reset my password.

js*****r@y*****

Password Reset Request

An email with password reset link sent to your email address : js*****r@y*****. Follow the instructions in the email to reset your account password and get back into your account.

6. Find the message below in your email. Click on the button “Reset Password”

Reset your ChARM Account Password.

We have received a request to reset your ChARM account password associated with this email address. If you have not placed this request, you can safely ignore this email and we assure you that your account is completely secure.

If you do need to change your ChARM Password, you can use the link given below.

Reset Password

7. Fill out the information requested below and click “Change”
You will need to exit out of your web browser before trying to log back in

Passwords should contain at least 8 characters and use a mix of Uppercase/Lowercase letters, Numerals and Symbols. Do not use username or part of your e-mail address before the @ symbol. Current password should not be same as last password



Reset your Password

To create your new password, provide the following information, and then click Change.

- Terminate all active web browser sessions.
- Terminate mobile app sessions in your device(s) and remove active API 'authtokens'.